

SERVICE BRIEF

Voice over IP Phone System Solution

Businesses that utilize VoIP save money and gain more communication features. Make a Smart Investment with your Small Business by switching to VoIP.

Simple, Flexible, and Cost Effective

VoIP is the future of voice communications for businesses.



You've probably heard about VoIP – voice communication that transmits over the Internet. VoIP can save 30% to 50% compared to traditional phone

bills, and empowers your business to go far beyond the restraints of a typical phone system solution. Quest Digital can evaluate your needs and pair the best-fit VoIP solution for your small business. Our solutions are scalable to accommodate your company's growth.

Flexible Business Communication

Take your office phone anywhere

Voice over IP uses your LAN to transmit data, and doesn't require extra phone lines to be run through your office. There are many types of configurations, ranging from the phone being plugged between your network drop and your workstation, to Wi-Fi-based phone stations that just need to be in range of your Wireless Network. The flexibility of VoIP doesn't end in the office, your phone can go with you wherever you need to go, as long as you have a broadband connection or are in a Wi-Fi hotspot, which means your customers and employees can stay in touch just by calling your company's business phone. Don't have access to your business

phone? No Problem! Even if you don't have your business phone with you as long as you have a headphone/microphone unit connected to your computer you'll be able to send and receive calls directly from your computer or laptop. Many VoIP numbers can also be configured to ring simultaneously on multiple devices, such as your cell phone and your landline phone, before the call goes to voicemail eliminating the time-consuming practice of "phone tag." In a recent survey conducted by Sage Research, employee productivity was increased by 4 hours per week, per employee from the use of Voice over IP technology.

Cost Effectiveness

Save money compared to traditional phone bills

With VoIP, your phone data is sent over the Internet and not over traditional phone lines (although it can be received over traditional phone lines). This eliminates the need for costly local phone plans as well as long distance services. In most cases, your current broadband solution will supply enough bandwidth without slowing down your network use. The costs associated with employee moves, adds and changes which can cost a company \$100 or more per occurrence with a traditional business phone infrastructure is virtually eliminated with VoIP. This is due in part from the significantly lower operating costs of VoIP service providers in comparison to traditional phone companies.

Benefits

- Location Independence.
- Significant reduction in telecommunication costs.
- No more separate systems for phone and data.
- 24x7x365 Support
- Increased Productivity.
- Easily scalable as your business grows

Features

- Hardware and Software telephony capabilities
- Voice Mail and Fax forwarding to your company's email
- Virtual Phone Numbers
- Increased Phone Security
- Easy integration with other IP telecommunication services.
- Advanced Call Forwarding

Technology made simple

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